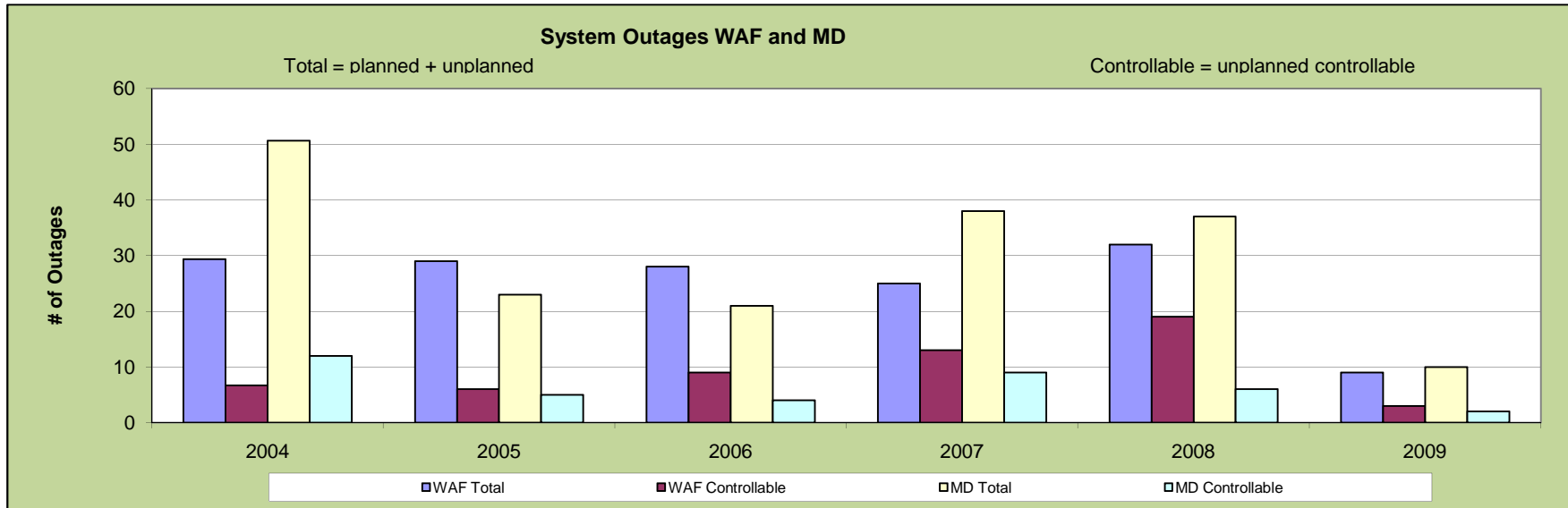


Total System Outages



	WAF		MD		
WAF Total Outage	WAF Controllable	MD Total Outage	MD Controllable		
2004	29	7	51	12	Updated as of 7/21/09
2005	29	6	23	5	
2006	28	9	21	4	
2007	25	13	38	9	
2008	32	19	37	6	
2009	9	3	10	2	